

YMCA ARLINGTON TENNIS & SQUASH CENTER
CANCELLATION POLICY

• TENNIS INSTRUCTION

- All lesson, clinic drop-in registrations, and indoor season court time must be cancelled no later than 24 hours prior to the scheduled start time to receive a credit to your CourtReserve account.
- 4-week clinic sessions must be cancelled 7 days prior to the start date of the session (20% fee applies if cancelled within 7 days of start date). The 4-week session is intended for the player who will consistently attend for 4 consecutive weeks. However, should you need to miss a class due to an unforeseen circumstance (emergency, medical, etc) please inform your coach in advance and the Y will credit your CourtReserve account. If your schedule does not normally permit regular attendance in a 4-week session, the drop-in is recommended.

• TENNIS COURTS

- Random court time players who do not cancel their reservations at least 24 hours before their scheduled start will be charged the full court fee.
- Reservations are non-transferable to other members.
- To modify or cancel your court reservation, please log on to www.ymcadctennis.com and cancel your court prior to the 24 hours of your reservation time. If you are experiencing issues with the online system, please email atctennis@ymcadc.org.
- Summer Court Time: As a courtesy to all members, please ensure to cancel your reservations at least 24 hours prior to your reservation. A \$10 late cancellation/no show fee will apply for cancellations not received at least 24 hours prior to the reservation during the summer season

• PICKLEBALL INSTRUCTION

- All lesson, clinic, drop-ins, and indoor season court time must be cancelled no later than 24 hours prior to the scheduled start time to receive a credit to your CourtReserve account.
- 4-week clinic sessions must be cancelled 7 days prior to the start date of the session (20% fee applies if cancelled within 7 days of start date). The 4-week session is intended for the player who will consistently attend for 4 consecutive weeks. However, should you need to miss a class due to an unforeseen circumstance (emergency, medical, etc) please inform your coach in advance and the Y will credit your CourtReserve account. If your schedule does not normally permit regular attendance in a 4-week session, purchasing individual sessions is recommended.

• PICKLEBALL COURTS

- Random court time players who do not cancel their reservations at least 24 hours before their scheduled time will be charged the full court fee.
- Reservations are non-transferable to other members.
- To modify or cancel your court reservation, please log on to www.ymcadctennis.com and cancel your court prior to the 24 hours of your reservation time. If you are experiencing issues with the online system, please email atctennis@ymcadc.org.
- Summer Court Time: As a courtesy to all members, please ensure to cancel your reservations at least 24 hours prior to your reservation. A \$10 late cancellation/no show fee will apply for cancellations not received at least 24 hours prior to the reservation during the summer season